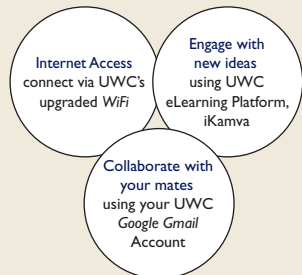




Welcome from the Information and Communication Services Department (ICS)! To all our first-year students, we wish you a successful academic year. You have arrived at a very special place – treasure your time here. ICS love technology so much that we believe every aspect of your student experience should be infused with technology and we're working hard towards delivering technologies that will enrich your learning experience and prepare you for a digitally connected world.

GO AHEAD



All the very best!
The Information and Communication Services Department

UWC OFFICIAL EMAIL ACCOUNT

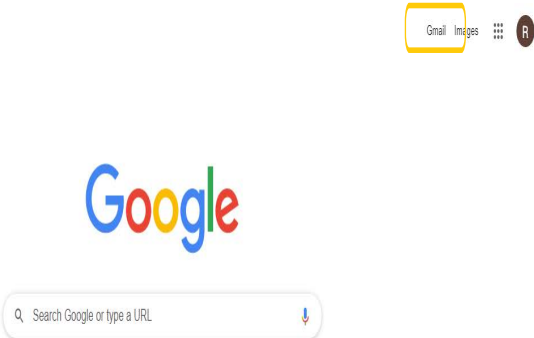
UWC provides each registered student with a life time email account.

Studentnumber@myuwc.ac.za

Rule A.3.1.9 The University generated email account assigned to a student at final selection and validated at registration will be deemed the official email account and address for all university communication. Information and communication to this email address will be deemed to have been received and read by him/her

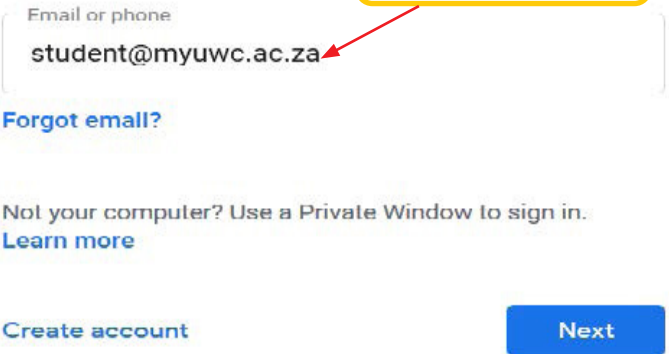
1 Login to your Student GMAIL ACCOUNT

1.1 Go to [google](#) and select gmail



Google
Sign in
Use your Google Account

1.2 Enter your student number@myuwc.ac.za, select "next"



Google
Welcome

student@myuwc.ac.za

1.3 Enter your full South African ID number. International Students enter your passport number, select "next"

Enter your password

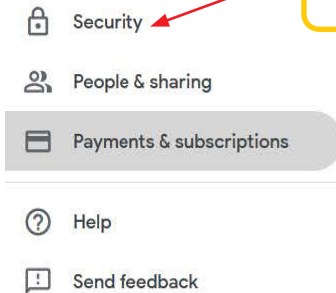
.....

[Forgot password?](#)

Next

2 Password protect your Gmail Account

2.1 Select Security



Welcome, Test Student -

Manage your info, privacy, and security to make Google work better for you

Transfer your content

Transfer your email and Google Drive files to another Google Account



[Start transfer](#)

Privacy & personalization

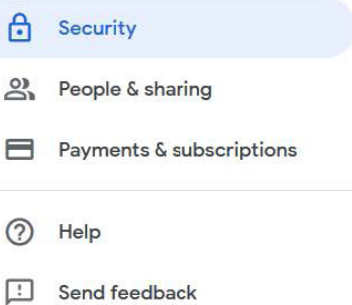
See the data in your Google Account and choose what activity is saved to personalize your Google experience



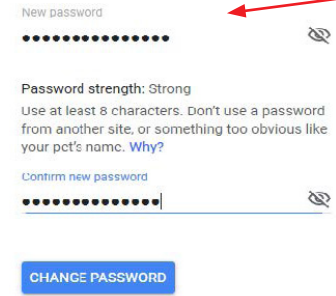
[Manage your data & personalization](#)

Signing in to Google

2.2 Select "Signing in to Google."



2.3 Create a password, confirm password then select "Change Password"



2-Step Verification

2.4 Follow the prompts for the 2 step verification

off



Knowledge is power

A preferred complex password would contain Uppercase (ABC), lower case (abc), special characters (! @ #) and alphanumeric characters (1q2W). This will not affect any other logins on campus (e.g. IKAMWA, Wi Fi etc.)

This second password change is for your own protection! It ensures that your email remains private for your own use. Do not compromise the privacy of your student email account.

Google

Hi Test Student

student@myuwc.ac.za

To continue, first verify it's you

Enter your password

2.5 Enter your new password and select "Next"

Forgot password?

Next

2-Step Verification

Let's set up your phone

What phone number do you want to use?

081 555 555

2.6 Enter your phone number and select "Next"

Google will only use this number for account security. Don't use a Google Voice number. Message and data rates may apply.

How do you want to get codes?

☒ Text message ☐ Phone call

2-Step Verification

Confirm that it works

Google just sent a text message with a verification code to 081 555 555

Enter the code

081 555 555

2.7 Enter the code you received and select "Next"

Didn't get it? Resend

BACK Step 2 of 3 NEXT

3 Compose (Send your 1st email)

3.1 Select "Compose" enter the recipient's email address & your message Select "Send"

Gmail

Compose

Inbox 4

Starred

Snoozed

Sent

Drafts 1

More

Test Student

2-Step Verification turned on - 2-Step Verification turned on student@myuwc.ac.za Your Google Account was just

Security alert - New device signed in to student@myuwc.ac.za Your Google Account was just

Tips for using your new inbox - Welcome to your inbox Find emails fast With the power of Go

Get the official Gmail app - Get the of

My first day at UWC "Awesome"

sstudent@myuwc.ac.za

My first day at UWC "Awesome"

Hi Sally

My first day as a student started today

Send

To learn more, about sending, attaching documents etc. visit <https://sites.google.com/a/myuwc.ac.za/uwc-google-apps-elearning-site/gmail>

To learn more about google drive visit <https://sites.google.com/a/myuwc.ac.za/uwc-google-apps-elearning-site/docs>

4 Access to the Internet via Wi-Fi

Vodacom SA 72% 09:27

UWC-CAMPUS

EAP method TTLS

Phase-2 authentication PAP

CA certificate Unspecified

Identity 3214235

Anonymous identity 19981003

Show advanced options

UNIVERSITY of the WESTERN CAPE

WIFI ACCESS AUTHENTICATION PROCESS

Laptop/MacBook users, please follow these guidelines...

- STEP 1: CONNECT TO THE OPEN ACCESS UWCCampus / Free4All NETWORK
- STEP 2: DOWNLOAD AND INSTALL CONFIGURATION SOFTWARE FROM <https://goo.gl/5rjr51>
 - WINDOWS USERS KINDLY CLICK AND RUN UWC-CAMPUS Setup Tool.msi
 - APPLE USERS KINDLY CLICK [mac_wifi_configuration.mobileconfig](#)
- STEP 3: GO TO NETWORK SETTINGS IN YOUR TASK BAR
- STEP 4: CLICK ON UWC-CAMPUS
- STEP 5: ENTER YOUR NETWORK ID USERNAME & PASSWORD
 - STAFF ONLY ENTER USERNAME (e.g. John Kemp = jkemp) & PASSWORD
 - STUDENTS ENTER ONLY STUDENT NUMBER (e.g. 3214235) & PASSWORD
- STEP 6: ACCEPT THE CERTIFICATE

Please ensure that your laptop operating system/software and anti-virus software are up to date.

Network ID Username i.e. your student number e.g. 3214235
Password i.e. your date of birth in the formatYYYYMMDD e.g. 19981003

UNIVERSITY of the WESTERN CAPE

WIFI ACCESS AUTHENTICATION PROCESS

Cell Phone & Tablet users, please follow these guidelines...

- STEP 1: Go to Wi-Fi settings on your cell phone or tablet device
- STEP 2: Refresh your Wi-Fi list
 - This will show all the available (including saved) Wi-Fi connections
- STEP 3: Click on UWC-CAMPUS (Be sure to click the correct one)
- STEP 4: (Apple iPhone users ignore STEP 4)
- STEP 5: Enter your NETWORK ID USERNAME & PASSWORD. Anonymous Identity should be ignored.
- STEP 6: Click Done/Finish/Connect and Accept the Certificate, if applicable.
 - Apple iPhone user click Trust to accept the ISE Policy.

Please ensure that your cell phone software is up to date.

Network ID Username i.e. your student number e.g. 3214235
Password i.e. your date of birth in the formatYYYYMMDD e.g. 19981003

5 Access to the Internet via Cell C

In addition to the Wifi provided, the university has entered into agreement with Cell C to provide ExpressWifi at numerous locations across the campus and some residences.

Students who wish to use the new additional platform should connect to Express Wi-Fi. Each user will be allocated 200 MB of data at a time.

Once your data has run out, and you are within WiFi coverage, you will be prompted to watch a promo video as a means of recharging. Please watch the video until the end. There is no limit to top ups. UWC academic programme-related sites will not consume your allocated data.

Do note that UWC has no responsibility to support this service

To report issues, please select the link below
https://cellc-za.expresswifi.com/customer/report_problem/?ref=landing

This can also be accessed via your phone on the landing page when you connect, see following:

Log In Cancel

expresswifi

Earn free data Watch a video ad to earn a free data pack.

OPEN

Popular Questions See frequently asked questions

Report a Problem

OMB 100MB 24-Hour - Free

expresswifi by facebook

With Express Wi-Fi by Facebook, you can browse the Internet or download and use any App on your mobile phone when you're connected to the Express Wi-Fi by Facebook network in any of our Wi-Fi locations. You can check your data balance, watch video ads from Cell C to earn free data and more from the Express Wi-Fi by Facebook mobile web experience, which you can access at <https://cellc-za.expresswifi.com>

CUSTOMER REGISTRATION FLOW

- STEP 1: Go to cellc-za.expresswifi.com and enter your phone number to register for Express Wi-Fi by Facebook.
- STEP 2: You will receive an SMS with a 4-digit PIN code which you will use to complete your registration.
- STEP 3: Enter your 4-digit PIN code and tap NEXT to continue to your registration. Tap Resend SMS if you didn't receive your PIN code.

Internet service provided by Cell C

WHERE IS EXPRESS WI-FI BY FACEBOOK AVAILABLE?

Express Wi-Fi by Facebook is currently available in Cape Town, South Africa.

HOW DO YOU SIGN UP TO EXPRESS WI-FI BY FACEBOOK?

To register for Express Wi-Fi by Facebook, you need to go to <https://cellc-za.expresswifi.com> and enter your phone number on the expresswifi login page. If you are in an Express Wi-Fi by Facebook zone (also known as a hotspot) and connect to the Express Wi-Fi by Facebook network, you may have an Express Wi-Fi by Facebook login screen pop up on your phone which will also show you the registration screen.

From the registration screen you will enter your mobile number to register. You will receive a 4-digit PIN (One-Time Password) in an SMS message which you will need to enter into the website to get to your account.

You can also register from the Express Wi-Fi by Facebook Android App which is available in the Google Play store.

WHAT IF YOU DIDN'T GET YOUR 4-DIGIT EXPRESS WI-FI BY FACEBOOK PIN TO SIGN IN?

You can request a new PIN to be sent by tapping Resend SMS.

HOW DO YOU CONNECT TO EXPRESS WI-FI BY FACEBOOK?

From your mobile phone's Settings, find the connectivity or Wi-Fi setting.
1) Tap Express Wi-Fi by Facebook to connect. If a login screen doesn't show up automatically, open your internet browser and go to <https://cellc-za.expresswifi.com>
2) Enter your mobile phone number and continue.
3) You should get an SMS with a 4-digit PIN. Enter the PIN into the box and continue to your balance page.

WHAT CAN YOU DO ON THE INTERNET WHEN YOU ARE CONNECTED TO EXPRESS WI-FI BY FACEBOOK?

With Express Wi-Fi by Facebook you can go to any website and use any App on the internet.

HOW DO YOU SEE HOW MUCH DATA YOU HAVE LEFT?

Go to <https://cellc-za.expresswifi.com> to see how many MBs you have left in your balance.

DO YOU NEED A SPECIFIC SIM CARD TO USE EXPRESS WI-FI BY FACEBOOK?

No, Express Wi-Fi by Facebook can be used with any network. All that is required to sign up is a valid mobile number and a phone where you can receive SMSs.